

WORKSHOP SUPERVISOR CAPE TOWN



Spark ATM Systems is South Africa's premier independent ATM deployer installing convenience ATM's into shopping centre, retail, petroleum, leisure and hospitality locations countrywide. The Company is owned by Cardtronics plc, the world's leading ATM deployer operational in 10 countries and listed on the Nasdaq Stock Exchange (CATM) in the USA.

The Company is experiencing significant growth and therefore seeks a skilled Workshop Supervisor who wants to be part of a dynamic and fast-paced work environment. The position exists in Paarden Eiland for a qualified individual who will develop and action stock requests and requirements, manage workshop technicians' daily activities and do quality checks on workshop parts and ATM's dispatched.

ROLE & RESPONSIBILITIES:

1. Repair Bench:

- Provide input on improving stock repair procedures
- Develop and action stock requests and requirements
- Quality Check on parts repaired
- Provide training to workshop technicians
- Manage and report on stock repaired
- Report on stock usage and parts forecasting
- Prepare technical parts repair training manuals
- Manage workshop repair bench technicians daily activities

2. Workshop:

- Develop and action the ATM preparation and deployment schedules
- Quality Check on ATM's dispatched
- Provide training to workshop technicians
- Manage and report on ATM's repaired
- Report on ATM usage and ATM requirement forecasting
- Prepare operational and technical training manuals
- Inspect ATM vinyl application on the machines and ensure that they are according to correct branding standards
- Assist with the preparation of ATMs
- Manage workshop ATM technicians daily activities

ADDITIONAL RESPONSIBILITIES:

- Conduct meetings and document minutes with internal and third-party service providers
- Provide input on new ATM safe designs (Gunnebo/ITAS)
- Test and resolve technical issues
- Manage and report on the movement of inventory such as ATMs, ATM parts and consumables
- General workshop housekeeping
- Adhoc warehouse duties

PROFESSIONAL REQUIREMENTS:

- National Senior Certificate (Grade 12)
- National Diploma in Electrical Engineering or suitable alternative qualification is advantageous
- Comptia A+ Certification is advantageous
- Prior technical experience in the ATM field is essential
- Previous technical experience in one of the following related industries is beneficial: POS devices, lotto, value-added services or other related industries

- Fully computer literate (including MS Office)

COMPETENCIES:

- Must possess good technical skills
- Passion for excellence in all aspects of your career
- A dynamic and energetic attitude
- Possess strong verbal and written communications skills
- Ability to think-out-the-box and generate new ideas
- Be responsible, self-disciplined, reliable, systematic, and have a high degree of personal integrity
- Follow procedures and have a structured approach to problem-solving
- Be organised and have the ability to manage your own time effectively

The company is offering a competitive salary and benefits, rewarding work environment, full product knowledge and exciting career growth opportunities for the right candidate. Remuneration is negotiable depending on your skills and experience.

Interested parties should email a concise CV and covering letter, outlining why you feel that you are suited to the position, with the subject line: WS0319 and your name to jobs@sparkatm.co.za.

If you do not hear from us within 14 days from date of application, please regard your application as unsuccessful. Only short-listed candidates will be contacted.

For more information visit www.sparkatm.co.za.